**RASIKA HIMALI**

**CONTACT INFORMATION**

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BSc. In IT

**OBJECTIVE**

Highly Self-Motivated, Fast-Learning Professional Seeking To Continue A Challenging Career As A Quality Analyst Ensuring Customer Delight By Striving To Deliver Quality Products Through A Fine-Tuned Combination Of Software Quality Assurance Procedures, Extensive Leadership And Project Management Skills To Perform Well Under Pressure Consistently While Maintaining A High Level Of Professionalism

**WORK EXPERIENCE**

**Total 5 Years Of Industry Experience**

5 years of experience in the information technology industry, extensive experience in Software testing using QTP. Involved in several successful mission critical projects spanning Telecom, Shipping & Capital market domains. Proven the ability to delivering large-scale, mission-critical projects on time, using leading-edge technologies to solve critical business problems.

**KEY SKILLS AND LEADERSHIP ABILITIES**

* Expertise in the entire QA Life Cycle Process, which includes design and development of Testing Methodology, Test Strategy, Test Plans, Designing and managing Manual and Automation test suites.
* Have hands on experience of 3 Years in Quick Test Professional (QTP) and Verifix 5.0.
* Proficient in functional, negative, regression, system integration, acceptance (UAT) testing.
* A highly motivated team player with demonstrated ability to lead/manage/delegate and take initiative in planning.
* Strong analytical and communication skills with capable of working efficiently under stress and tight deadlines.
* Experienced in working with Outsourced and Virtual Team
* Excel at communicating with stakeholders to provide accurate reporting and information regarding the on-going projects.
* Estimating effort and cost for solutions
* Functional and non-functional requirement gathering and analysis based on customer needs and priorities.

**CORE SKILLS**

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| --- | --- | --- |
| **Test Automation** |  |  |
| * Quick Test Professional 9.2 | * VERIFIX 5.1 | * Selenium 2.0 |
| * Quality Centre |  |  |
| **Languages** |  |  |
| * Java | * VB Script |  |
| **Database** |  |  |
| * Microsoft SQL | * MySQL | * Microsoft Access |
| **Domain** |  |  |
| * Shipping Industry | * Capital and Financial Markets | * Telecommunication |

**EMPLOYMENT HISTORY**

**Organization - Virtusa (Pvt) Ltd (28-Nov-2007 to 30-Sep-2013)**

* Senior Consultant - QA (01-Jan-2013 to 30-Sep-2013)
* Consultant - QA (17-Aug-2011 to 31-Dec-2012)
* Senior QA Engineer (01- April- 2010 to 16-Aug-2011)
* QA Engineer (01-Jul-2009 to 31- Mar- 2010)
* Associate QA Engineer (28-Nov-2007 to 31-Jun-2009)

**PROJECTS**

**MIT - Millennium Exchange UK**

Millennium Exchange, the flagship product of Millennium IT (A subsidiary of London Stock exchange), offers execution venues an endlessly extensible trading platform with the ability to grow and change rapidly. It can be configured to trade any product in any type of market.

**Exchanges Worked For:** Johannesburg Stock Exchange, Chittagong Stock Exchange, Colombo Stock Exchange Tullett Prebon United Kingdom

**Environment:** C++, Verifix 5.0/5.1.,Jeera,Oracle

**Methodology:** Waterfall

**Team Size**: 15

**Project Role:** QA Lead(Feb 2011-Sep 2013)

**Duties and Responsibilities:**

* Understanding the Domain of each exchange and the main product
* Analysing and verifying business requirements and functional specifications
* Onsite working opportunities. Worked with the client in close proximity to complete the tasks and build client relationship
* Come up with test plan for each solution.
* Analyse and define the scope of testing and set the benchmark for the team to carry out testing.
* Create and maintain Automated and Manual test suite for each solution.
* Create and maintain test reports, test result document and reports to track defects.
* Given test estimation for functional and regression testing based on the releases
* Managing the Test Metrics of the entire account (6 Projects in MIT)
* Design Test scenarios for exchange application based on their requirements
* Design Test cases based on scenarios and functional specification
* Creating and executing system test scripts using Verify automation tool for different test scenarios covering all aspects of project functionality
* Maintaining the communication link between the offshore team and on-site team.
* On time delivery with quality work and high customer satisfaction.
* Acting as the intermediate person for the interactions between the team and the client and coordinating with the team to meet the deadlines.
* Working with the team collectively to achieve the set goals within the expected time.
* Working with the developers collaboratively to identify and rectify the defects in the software and track defects and maintain defect reports.
* Managing the team and collectively working with them while attending to their project related issues.

**Iron Mountain USA- SFDC Test Automation (Aug 2010 - Feb 2011)**

Regression suite for a third party CMS (Salesforce.com) used by Iron Mountain. The regression suite was scripted with QC QTP add ins and Mozilla Firefox

**Environment:** Flex, J2EE Technologies, Mercury QTP 9.2, Mercury Quality center 10.0

**Project Role:** QA Lead()

**Duties and Responsibilities:**

* Constructed and maintained the automation framework using different library files.
* Wrote reusable functions using VB script through QTP 9.2
* Prepared scenarios and input datasets separately for each individual module.
* Execution and coding of automation scripts using QTP 9.2.
* Coming up with the effort estimation needed for the testing to be carried out.
* Managing and tracking the team and assigning them tasks according to the plan.
* Direct client interaction via the client calls
* Researched and developed the framework to use in QC
* Fixed automation framework issues.

**P&O Ferries Project Janus UK (Feb 2009 - Aug 2010)**

P&O Ferries is a United Kingdom based cruise line which operates mainly in the UK and Europe. Virtusa is engaged in designing and developing a system, named Janus, which will replace their legacy system with a modern technology platform, based on Service Orientated Architecture (SOA). It is intended to increase P&O Ferries’ efficiency and sales, response to market demand and reduce maintenance costs. The system consists of three major aspects, namely: port operations and inventory; sales and booking; finance and account management.

**Environment:** Testing the application/ Managing the team/ Client Interaction/ Mercury Quality center 10.0, Microsoft SQL Server 2008

**Methodology:** Waterfall/Agile

**Team Size**: 10

**Project Role:** Senior QA Engineer, QA Lead

**Duties and Responsibilities:**

* Worked as a Domain specialist for the Ports module of P&O Ferries.
* Team management for the specific module.
* Designing and writing test cases and involved in both Peer reviews and lead reviews.
* Testing the specific functionality of the system by executing the test cases.
* Provide accurate and detailed daily/Weekly status updates.
* Involved in direct client interactions and had defect triages with the client
* Gave Knowledge transfers to the client on specific functionalities and designed and created user manuals for these functionalities.
* Involved in discussions and came up with estimations for Change requests.
* Involved in test planning of the specific module and created the test plans.
* Defined and managed the test metrics.
* Analyse and define the scope of testing for the particular module.
* Identified the test scope and created the test design.

**British Telecom UK, BT-ORBI Data Services Separation (Dec 2008 – Feb 2009)**

The OfCom mandate of system separation provides Openreach with the opportunity to transform the current wideband systems and processes. The physical separation of Operations Support Systems (OSS) currently shared between Openreach and the rest of BT (RoBT) is a key part of the Equality of Access (EoA) as it reduces the capability and incentive of BT for non-price discrimination. BT-ORBI Data Services Separation was involved in identifying and creating business scenarios, test scenarios and user stories for the provisioning process of Ethernet Products by Openreach.

**Environment:** Microsoft Visio, Serena Prototype Composer 2008

**Project Role:** Quality Assurance Engineer / Business Analyst

**Duties and Responsibilities:**

* Creating and Updating Requirement Matrix
* Identifying the test scenarios based on the specification and creating scenario documents.
* Creating and updating the Test Metrics.
* Designing and creating Specification documents.
* Involved in Peer reviews.
* Prototyping the business flow of the System using Serena
* Presenting Business Scenarios to Customer
* Customer discussions regarding provisioning for Ethernet Products
* Reviewing Design Documents and Requirement Documents
* Creating Activity-wise, Process-wise and Scenario-wise Mapping documents
* Providing accurate daily and weekly updates.

**British Telecom UK, BT-Customized Portal (June 2008 – Dec 2008)**

The new web portal of British Telecom Wholesale (BTW), btwholesale.com has an architecture employing open source products. British Telecom Wholesale (BTW) has engaged Virtusa to introduce Customized Portals into the BT Wholesale Portal. Virtusa is working with BT Design, to deliver a solution which would enable the BT Wholesale e-Channeling team to facilitate customized Portals to their customers

**Environment:** Web Logic, J2EE Technologies, Oracle, Microsoft Excel, Keystone, Mercury QTP 9.0

**Project Role:** Quality Assurance Engineer

**Duties and Responsibilities:**

* Developing test scripts for relevant functional areas.
* Develop functions for the identified common test scenarios.
* Execute the test scripts as module run and batch run.
* Publish and maintain the test results within the team.
* Fixed automation framework issues.

**PROFESSIONAL QUALIFICATIONS**

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| --- | --- | --- |
| **Qualification**   * Certified Tester Foundation Level(CTFL) | **Institute**  International Software Testing Qualifications Board | **Year**  2013 |
| * Certificate in Developing Web Applications using ASP.NET | SLIIT | 2007 |

**ACADEMIC QUALIFICATION**

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| --- | --- | --- |
| **Qualification** | **Institute** | **Year** |
| * BSc. In Information Technology | SLIIT | 2008 |
| * National Diploma in IT | SLIIT | 2006 |

**REFERENCES**

Recommendations available upon request

**DECLARATION**

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Rasika Himali